ANDREA E. LEFLORE, OTD, OTR/L

Curriculum Vitae

9031 W. 92nd Place · Hickory Hills, IL 60457 · 630-415-5868 · aeleflore96@gmail.com

PROFESSIONAL GOAL

To facilitate holistic best practices across the continuum of homeless service provision

CERTIFICATIONS AND LICENSES

NBCOT Certification: Certification Number 347302 (Expires 3/31/2024)

Illinois OT License (IDFPR): License Number 056.011220 (Expires 12/31/2021)

CPR/AED Certified by the American Heart Association BLS for Healthcare Providers

(Expires 9/2021)

Chronic Disease Self-Management Program Leader

• Completed 24-hour onsite training at UIC

Course dates: September

15, 16, 22, & 23, 2018

EDUCATIONAL BACKGROUND

OTD Doctor of Occupational Therapy January 2018 – May 2019 University of Illinois at Chicago (UIC), Chicago, IL

M.S. Occupational Therapy
University of Illinois at Chicago, Chicago, IL

August 2013 – July 2015

B.S. Exercise Science August 2010 – August 2013
Carroll University, Waukesha, WI
Magna Cum Laude

WORK AND INTERNSHIP EXPERIENCE

National Institute for Medical Respite Care April 2021 – present Nashville, TN *Affiliate Consultant*, National Health Care for the Homeless Council

Lewis University September 2020 – present Romeoville, IL Adjunct Faculty, Level 1 Fieldwork Supervisor

- Incoming Primary Course Instructor for Mental Health I and II (Summer and Fall 2021)
- Supervise 4-5 MS level 1 (40-hour) OT fieldwork student rotations onsite at ReVive Center for Housing and Healing

ReVive Center for Housing and Healing October 2019 – present Chicago, IL Lead Occupational Therapist (30-hour full-time)

- Established two (1.5 FTE) occupational therapy positions for permanent supportive housing, low-income single room occupancy housing, and community referrals
- Spearheaded design and implementation of a Client Engagement Center open to all community members including environmental and programmatic adaptations for COVID-19
- Informed program development, community partnerships and grant writing
- Provided direct and indirect OT services in individual and group-based formats
- Established and supervised level 1 and 2 OT fieldwork and OT aide positions

Department of Occupational Therapy, UIC August 2019 – present Chicago, IL Adjunct Clinical Instructor

- OT 350 Introduction to Occupational Therapy Primary Course Instructor (Fall 2019, Spring 2020, Fall 2020, Spring 2021)
- OT 515 and OT 535 Synthesis I and II Course Facilitator (Fall 2019/2020; Spring 2020)
- Completed 8-credit University of Illinois ION Professional eLearning Course "Overview of Online Instruction" (June 22 July 26, 2020)
- Guest Lecturer
 - OT 590: OTD Doctoral Proseminar on 11/12/2019
 - 1.5-hour interactive lecture on "Dissemination, Knowledge Translation, and Advancing Practice Post-OTD"
 - o OT/DHD 561: Disability and Community Participation: Policy, systems change and action research on 9/3/2019
 - 1.5-hour lecture and hands-on facilitation on "The World Café and Participatory Action Research"
 - o AHS 210: Introduction to Rehabilitation Sciences on 10/10/19, 4/7/20 and 10/1/20
 - 1.25-hour lecture on "Occupational Therapy and Client-Centered Practice"
 - o OT 501: Occupational Performance in Adulthood on 10/30/2019 and 10/28/20
 - 1.5-hour lecture on "Intersectionality of Disability and Social Exclusion on Occupation in Adulthood" (Homelessness emphasis)

Department of Occupational Therapy, UIC August 2018 – July 2020 Chicago, IL Williams Consent Decree Skilled Assessor

• Conducted comprehensive functional performance-based assessments with individuals living in nursing homes preparing for transition to community living

Schweitzer Fellowship Chicago Area Chapter Fellow May 2018 – 2019

Chicago, IL

- 200-hour health disparities fellowship in with Facing Forward to End Homelessness
- Conducted strengths-based, empowerment-focused community assessments to support community members in developing project of relevance
- Formed a "Community Group" using a transformative learning approach to address community integration (i.e., social/community participation, volunteering, advocacy)
- Participated in inter-professional collaborative learning group on health provider self-care

Department of Occupational Therapy, UIC January 2018 – September 2020 Chicago, IL *Clinical Coordinator and Research Specialist* - Our Peers – Navigation and Empowerment Support (OP-ENS) Research Study; Program for Healthcare Justice for People with Disabilities

- Supervise Peer Health Navigators (PHNs) and PHN intervention
- Foster skills and team building of PHNs to promote ongoing personal development
- Facilitate bi-weekly team meetings and design special projects for PHNs
- Monitor PHN documentation and workload; support publication efforts

MacNeal Hospital

October 2015 – June 2020

Berwyn, IL

Occupational Therapist

- 2017 Clinical Advancement Level 3 Recipient
- Direct patient care across subacute, acute care, and inpatient rehab levels of care
- Active member of the Education Committee, Journal Club, and Unit Council when full-time
- Trained in Team STEPPS Simulation to Promote Interprofessional Education and Collaborative Practice building a culture of safety (Loyola and MacNeal research study)
- Designed and implemented the use of Mobility Boards floor-wide to initiate a culture of mobility in rehab

University of Illinois at Chicago Guest Teaching Experiences Fall 2018 – Spring 2019

Chicago, IL

- Interprofessional Education (IPE) Immersion Day Facilitator (April 12, 2019)
 - o Facilitated small group of interdisciplinary health students as part of a 900-student, 12 discipline 4-hour event plus post-event facilitator debriefing session geared towards exploration of collaboration across health professions and effective interpersonal communication in the context of a case study
- Guest Presenter for OT 590 Doctoral Proseminar 11/20/2018
 - o OTD Project at ReVive Center and Community Translation
- Guest Lecturer for OT 501 Occupational Performance in Adulthood 11/2/2018
 - o Developed new content for 1.5-hour lecture titled "Intersectionality of Disability and Social Exclusion on Occupation in Adulthood" to expand existing curriculum on social determinants of health, homelessness and OT's role
- MS OT Guest Clinical Lab Facilitator and Evaluator
 - OT 522 Functional Mobility 1/22/2019
 - OT 512 Human Structure and Function 10/8/2018
- OT 568 Teaching, Learning & Curriculum Design, Delivery, and Evaluation 9/25/2/2018

University of Illinois at Chicago Advanced Practicum Experiences January – July 2018

Chicago, IL

- ReVive Center for Housing and Healing OT Scholarship of Practice
 - Practice immersion in supportive housing organization to explore OT's role and build capacity of staff for utilization of participatory and accessible strengthsbased assessment methods
 - Presented to Board of Directors regarding OT's role in supportive housing settings

- Facing Forward to End Homelessness Clinical Specialization in OT
 - o Practice immersion in supportive housing organization to build staff and resident capacity to perform participatory community assessment methods
- OT Education Teaching Practicum in UIC MS OT Synthesis III course
 - o Ethics grader and facilitator for final MS OT course
 - Contributed to hospital and homelessness practice-based discussions to support students
 - o Developed new course content related to billing codes

West Suburban Medical Center

April – July 2015

Oak Park, IL

Level IIB Fieldwork Experience

- Trained in subacute rehab and acute care involving evaluation, treatment planning and implementation, two documentation systems, and conference reports
- Designed and facilitated groups for patients on topics of fall prevention and spirituality outside of expected caseload

University of Illinois at Chicago

February – May 2015

Chicago, IL

Tutor, Human Structure and Function course

Easter Seals Autism Therapeutic School

January – March 2015

Chicago, IL

Level IIA Fieldwork Experience

- Trained in providing individual and group treatment for students ages 5-14
- Presented "Structured Teaching Strategies for the Home" to two parent groups
- Presented in-services for clinicians covering literature review on Emergent Literacy and student project on "Self-Regulation Strategies for Students with Autism and Cognitive Impairment"
- Administered the TEACCH Transition Assessment Profile (2nd ed.) and other assessments related to school-based practice

National Multiple Sclerosis Society (NMSS)

July – August 2014

St. Louis, MO

- Level IB Fieldwork Experience
 - Designed and facilitated simulated experiences for children (ages 8-15) at Camp Hope to discuss impact of MS symptoms on parenting and other IADLs
 - Developed educational program on "Self-Advocacy and Effective Communication" and presented at monthly "Talk MS" group
 - Provided consultative services toward NMSS community initiatives with internal and external organizations: MS home visits, MS Yoga, Naturally Occurring Retirement Community, and Medicaid Nursing Home Care Community
 - Contributed to society meetings and conference calls regarding the National Strategic Plan, Chapter Programs and Services department, Clinical Advisory Committee overseeing Partners in MS Care, and an off-site Wellness partnership

Midwest Brain Injury Clubhouse Level IA Fieldwork Experience March – May 2014

Chicago, IL

• Developed and facilitated community groups regarding team building, memory, social communication, and conflict resolution for clubhouse members post-brain injury

Kids Unlimited Therapy Services, Inc. May – August 2013 Oak Park, IL Carroll University Exercise Science Capstone experience – 330-hour internship

- Served as OT aide in camps for Creative Core, Engine, Superflex, Handwriting Without Tears, food groups and teen groups
- Compiled extensive literature review regarding current research on Sensory Integration Theory
- Presented "Exercise and Pediatrics" in-service for clinicians regarding updated research and relevant principles for practice
- Created a sensory vertical garden for clinical use and composed guidelines for incorporating sensory and fitness components

Lutheran Social Services of Wisconsin September – December 2012 Waukesha, WI Carroll University Exercise Science Practicum experience – 40 hours

- Designed and led exercise groups and "Sit and Be Fit" sessions at MindWorks early memory loss program on a weekly basis
- Presented education session for older adults on "Benefits of Fitness on the Mind and Body"

PRESENTATIONS AND PUBLICATIONS

Occupational Therapy in Mental Health Panel

• Guest Speaker for DePaul University "Introduction to Occupational Therapy" undergraduate course on May 12, 2021

"Occupational Therapy's Role in Addressing Homelessness"

• 1-hour guest lecture for Touro College OT (NY) "Psychosocial Studies & Group Process II" course on April 27, 2021

"Occupational Therapy Mental Health" International Panel

• Guest Speaker for virtual 2-hour panel with University of Alberta, Canada on March 15, 2021

"Overcoming Challenges in CBPR: Special Considerations for Trauma Informed Care for Vulnerable Populations" UIC Virtual Seminar

- Guest Speaker on March 11, 2021 on "Building Community Engagement through Participatory Research with People Experiencing Homelessness"
- Hosted by UIC Patient-Centered Medicine (PCM) Scholars Program, Service Learning Program (SLP) & Interprofessional Approaches to Health Disparities (IAHD)

"Relationships at Work: Our Peers – Empowerment and Navigational Support (OP-ENS) Study"

• Submission in review

"Addressing the Priorities from the Perspectives of People Experiencing Homelessness Across Practice Settings"

• American Occupational Therapy Association "Inspire" Conference (virtual) April 7, 2021

"Nowhere to Discharge: Occupational Therapy's Role in Medical Respite Care"

• Published in Occupational Therapy Practice Magazine on 2/19/21

"Participatory Action Research: Partnering with Supportive Housing Organizations and People Experiencing Homelessness"

• 1-hour guest lecture for University of St. Augustine "Evidence Informed Practice" course on February 9, 2021

"Occupational Therapy in Community Mental Health" Panel

• Guest Speaker for Indiana University Purdue University Indianapolis (IUPUI), T543 "OT Practice: Mental Health" course on January 22, 2021

"Open to collaboration: integrating the perspectives of disability peer interventionists to enhance the responsiveness and relevance of a peer health navigator program"

• Virtual Poster Presentation at American Congress of Rehabilitation Medicine (ACRM) Annual Conference in October 2020

"Occupational Therapy's Role in Homeless Systems"

• 1-hour guest lecture for Rush University College of Health Sciences Department of Occupational Therapy "Health Care Systems" course (OCC643) on October 13, 2020 and March 29, 2021

"Expanding Occupational Therapy and Community Partnerships with Homeless Organizations"

- Co-presented with Nina Robins, PhD, OTR/L
- 1.5-hour short course at the Illinois Occupational Therapy Association Annual Conference in October, 2020 (virtual)

"Peer Health Navigators Speak Out During COVID-19" with University of Illinois at Chicago, Our Peers-Empowerment & Navigational Support Study

• Disability and Health Inequalities in Times of COVID-19 Webinar Series by the British Sociological Association Disability Study Group on July 16, 2020

"Community Collaboration: Our Peers Empowerment & Navigational Support for People with Disabilities (OP-ENS)"

 Poster Presentation at the Chicagoland Disability Studies Student Conference at University of Illinois in April 2020

"Participatory Community Assessment: Partnering with Supportive Housing Organizations to Facilitate Transition out of Homelessness"

• 1.5-hour short course at the American Occupational Therapy Association Annual Conference and Expo on March 28, 2020 (virtual)

"Participatory Community Assessment: Partnering with Supportive Housing Organizations to Facilitate Transition out of Homelessness"

• 1.5-hour interactive presentation for people with lived experience of homelessness at the Supportive Housing Providers Association Fall Conference on November 8, 2019 (Bloomington, IL)

"Empowering Previously Homeless Individuals and Supportive Housing Organizations through Participatory Community Assessment"

• 1.5-hour hands-on presentation and training at the National Alliance on Mental Illness Illinois Annual Conference and Convention on October 18, 2019 (Northbrook, IL)

"Participatory Community Assessment: Partnering with Supportive Housing Organizations to Facilitate Transition out of Homelessness"

- o UIC Scholarship of Practice Lecture Series on October 14, 2019 (Chicago, IL)
- 1.5-hour Short Course at American Occupational Therapy Association Specialty Conference: Mental Health & Opioids on September 14, 2019 (Rosemont, IL)

"Your Voice Matters – Including People with Disabilities"

• Poster Presentation at the American Physical Therapy Association (APTA) Conference Education Section NEXT in Chicago, IL on June 14, 2019

"Young Professionals: Innovation in Mental Health OT Practice" (April 4, 2019)

• Presented on Panel at American Occupational Therapy Association Annual Conference

"Trauma-Informed Care and Homelessness" (March 22, 2019)

• Presented on Panel at UIC Occupational Therapy Scholarship of Practice Day

"Evidence-based Strategies to Promote Health Literacy in Practice" (June 2017)

• Developed literature review and presented for rehab staff at MacNeal Hospital

Stroke Grand Rounds: "Intraprofessional Roles in the Teamwork Care of Stroke Patients" (May 15, 2017)

• Presented the role of OT in the care of stroke patients across levels of care for hospitalwide education session at MacNeal Hospital

Tri-Annual Joint Commission Stroke Accreditation presentation toward MacNeal Hospital's Certificate of Distinction for Primary Stroke Centers (April 19, 2017)

• Presented on MacNeal Stroke Support Group initiatives to support community outreach

"Addressing Sexuality in Rehabilitation" (March 2016)

• Compiled and presented literature review for rehab staff at MacNeal Hospital to advance clinical skills and knowledge for providing quality evidence-based, patient-centered care

"Self-care Interventions for Children with Autism and Moderate-to-Severe Cognitive Impairments"

- College of Applied Health Sciences Research Day presented November 5, 2014, Chicago, IL
- ILOTA Conference Poster Presentation presented October 25, 2014, in Naperville, IL

"Student Involvement in Professional Conferences & Hill Day: Opportunities for Growth"

• Co-presented in Scholarship of Practice Lecture Series on September 22, 2014, in Chicago, IL

"Advocacy in a Community Setting: A Fieldwork Opportunity"

 Authored publication in "Student Voice" section of Illinois Occupational Therapy Association (ILOTA) *The Communique* Newsletter for the October – December, 2014 edition (Lisle, IL)

LEADERSHIP, VOLUNTEER AND COMMUNITY SERVICE

UIC Health and Diversity Academy Fellow Supervisor (January 2020 – present)

- Established academic and community partnerships with Chicago Street Medicine, ReVive Center for Housing and Healing, and Facing Forward to End Homelessness
- Designed service learning opportunities and maintain student supervision

MacNeal Housing and Health Workgroup (June 2018 – present)

- Developed research proposal for occupational therapy assessment with medical respite program
- Support practice and research opportunities incorporating OT into Medical Respite
- Facilitate team educational opportunities including current state of research (e.g., transition from homelessness to housing)
- Consult on program development and evaluation initiatives
- Contribute to design of Homeless Medical Respite Program inclusive of conducting an accessibility assessment of building in construction, presenting in monthly meetings, participating sub-committees, and contributing OT's role in assessment and intervention to support transition to and sustainability of housing
- Led hospital education and coordination initiatives to improve screening, identification, and discharge planning for homeless patients
- Planned and facilitated meeting with hospital case management and Housing Forward / Coordinated Entry System community partners to explore innovative partnership, foster connections and improve continuity of care for homeless patients

Chicago Street Medicine (CSM) – Officer, Vice President of Operations (June 2020 – present)

Director of Education (May 2019 – January 2021)

Co-facilitator, Community Needs Assessment (Fall 2021 - present)

- Presented on webinar panel for DiversOTy Chicago Collective to advocate for occupational therapy's role in street medicine
- Established contract and serve as mentor for Boston University OTD student

- Presented at Alpha Kappa Alpha "Pay-It-Forward" Service Presentation Webinar on 1/14/21
- Interviewed for *Chicago Health Magazine*: https://chicagohealthonline.com/protecting-chicagos-homeless-population-during-covid-19/?fbclid=IwAR20HXShhkNELDZLg-drJrlKunHlPAm-RcnalfUMuqqf23aVz0nnx43H6og
- Presented to Loyola Medical School as a special guest for "Lessons Learned from the Better Health Through Housing Healthcare and Housing Collaborative" and the virtual Global Health Equity Dinner
- Facilitated community organization collaborations including UIC "Memes for Health" Pharmacy health literacy event for sepsis awareness
- Facilitated monthly educational content for Board of Directors including secondary trauma and self-care, cultural competency, housing resources, social determinants and role of OT
- Hosted educational trainings for community and medical students including mental health/crisis intervention, wound care and naloxone hands-on training
- Co-developed the CSM Community Advisory Board in progress of people with lived experiences
- Collaborated on Healthcare Experiences survey research project
- Developed training resources for student and community partners related to providing healthcare to the unsheltered homeless
- Organized community education events including product designs for health literacy and medical staff training for drug-related health needs
- Contributed to the Community Coordination team and development of community collaborations
- Attended street runs to support occupational therapy-related service and interdisciplinary team collaboration to meet the needs of the unsheltered homeless population in Chicago

ReVive Center for Housing and Healing Volunteer (August 2018 – September 2019)

- Community Engagement Center Occupational Therapy Consultant
 - Designing space and facilitating planning committee with residents of ReVive Center incorporating peer mentorships
- Mental Health Support Group facilitator (August December 2018)
 - Prepared and facilitated discussions and activities to address stigma and community living for people with various disabilities and a history of homelessness to support reintegration and self-efficacy for community engagement

MacNeal Stroke Support Group facilitator (2015 – 2017)

- Facilitated a stroke support group for stroke survivors including patients, families, and community members monthly with an interdisciplinary team
- Developed on-boarding and provided training for peer mentor as a stroke survivor to cofacilitate groups and fulfill role as a hospital volunteer
- Organized resources, developed presentations and coordinated session activities based on group- identified interests and needs

MacNeal Community Health Fair (September 17, 2016)

• Presented exercise demonstration for community dwelling older adults to address fall prevention

DuPage County PADS (Public Action to Deliver Shelter) on monthly basis (2005 - 2020)

Fellow of the Urban Allied Health Academy at Grace House Residential Program for exoffenders (2014)

- Facilitated group exercise and educational sessions regarding diet and disease management weekly while incorporating goal setting and leadership development for members
- Participated in various cultural diversity, advocacy, and professional development events

ORGANIZATION MEMBERSHIP

National Interest Group for Occupational Therapists in Homelessness (NIGOTH) in Canada (November 2020)

American Occupational Therapy Association (AOTA) Homelessness Community of Practice (CoP) (November 2020)

Alliance for Health Equity Housing and Health Workgroup, Member (June 2018 – present)

MacNeal Hospital (2016-2017)

- Rehab representative on the department-wide interdisciplinary Unit Council
- Active member of the Rehab Education Committee including oversight and implementation of Journal Club

American Occupational Therapy Association Member (2013 – present)

• Member Number 000004374621

Expires 4/30/2019

Secretary of Illinois Student Occupational Therapy Association (2013-2014)

- Authored UIC submissions for UIC Progress Notes and disseminated organization resources
- Planned and facilitated organization events and fundraisers

Best Buddies President – High School and College chapters (2008-2013)

- Founded "Friendship Partners" and directed transition to Best Buddies international after fundraising \$2,000 and raising \$5,000 in donations and sponsorships
- Established service partnerships with community organizations
- Established community partnerships (i.e., with Adaptive Community Approach Program)
- Organized and facilitated meetings for officers, chapter, and host sites
- Initiated and maintained communication between college administration, faculty, community host sites, and over 80 organization members by second year
- Planned and executed keynote speaker events, fundraisers, and community service projects

HONORS AND AWARDS

Supportive Housing Providers Association (SHPA) March 2021 Member Spotlight

Illinois Occupational Therapy Association (ILOTA) Advocacy Highlight (April 14, 2021)

Illinois Occupational Therapy Association (ILOTA) The Communique Newsletter

- "Occupational Therapy in Supportive Housing" fieldwork student mentor recognition (2021, Issue 1, p. 1)
- "Services for People Experiencing Homelessness: What OT Can Do" research student mentor recognition (2020, Issue 1, p. 9)

Beatrice D. Wade Award for Clinical Education from the Department of Occupational Therapy (OT) at the University of Illinois at Chicago (December 18, 2020)

 Nominated as outstanding fieldwork educator by two graduating OT students in Fall of 2020 and selected by student and faculty committee

ReVive Center for Housing and Healing July 2020 Newsletter: OT Expansion Highlight

Student Achievement Award for Outstanding Personal and Professional Achievement

- OTD Award Recipient UIC College of Applied Health Sciences (May 3, 2019)
- Masters Award Recipient UIC College of Applied Health Sciences (July 17, 2015)

Who's Who Among Students in American Universities & Colleges Award (2013)

Best Buddies Leadership Breakfast – Honorary Speaker (September 13, 2012)

Received state-wide recognition as the founder of a new college chapter in Milwaukee,
 WI, with video presentation reviewing leadership efforts and successes throughout a two-year process

REFERENCES

Available upon request