UIC College of Applied Health Sciences
COVID-19 resource list for faculty and staff

The following resources are available to all AHS faculty and staff who are responsible for carrying out essential functions remotely. You are strongly encouraged to review and test these tools now when IT support is more readily available.

- Voicemail
  *Access the voicemail system and manage your messages*
  [accc.uic.edu/services/communication-collaboration/phone-services/voicemail](accc.uic.edu/services/communication-collaboration/phone-services/voicemail)

- Email
  *Access your official uic.edu inbox*
  [accc.uic.edu/services/communication-collaboration/email-calendaring/exchange/](accc.uic.edu/services/communication-collaboration/email-calendaring/exchange/)

- Box cloud storage for non-protected health information files
  *Store your active, working non-PHI files so that you may access them from any location*
  [accc.uic.edu/services/communication-collaboration/cloud-storage/box](accc.uic.edu/services/communication-collaboration/cloud-storage/box)

- Box cloud storage for protected health information files
  *Store your active, working PHI files so that you may access them from any location*

- Web conferencing systems
  *Interact with others over the internet*
  [accc.uic.edu/services/communication-collaboration/conferencing](accc.uic.edu/services/communication-collaboration/conferencing)

- Virtual Private Network
  *Securely access resources at UIC over a non-UIC internet connection*
  [accc.uic.edu/services/infrastructure/network/virtual-private-network](accc.uic.edu/services/infrastructure/network/virtual-private-network)

- Virtual collaboration spaces
  *Allows people to work together, regardless of where they are physically located*
  [accc.uic.edu/services/communication-collaboration/virtual-collaboration-spaces](accc.uic.edu/services/communication-collaboration/virtual-collaboration-spaces)

- Blackboard Collaborate
  *A web conferencing system that facilitates real-time online teaching and learning*
  [accc.uic.edu/services/communication-collaboration/conferencing/bb-collaborate](accc.uic.edu/services/communication-collaboration/conferencing/bb-collaborate)

- Webstore
  *Webstore is the primary software distribution source for UIC*
  [webstore.illinois.edu/home](webstore.illinois.edu/home)

AHS IT support
AHS IT helpdesk tickets may be submitted via email to [ahs-help@helpdesk.uic.edu](ahs-help@helpdesk.uic.edu). Remote desktop tools are available for IT assistance. Our IT helpdesk will maintain continuity of IT support during contingency scenarios wherever possible, within the HR guidelines of the university and college.

Campus-wide resources

- **ACCC Academic Continuity**
  [accc.uic.edu/support/academic-continuity](accc.uic.edu/support/academic-continuity)

- **ACCC Tech Resources for Teaching & Learning Online**
  [accc.uic.edu/news-stories/tech-resources-for-teaching-learning-online](accc.uic.edu/news-stories/tech-resources-for-teaching-learning-online)

- **ACCC Tech Resources for Working Remotely**
  [accc.uic.edu/news-stories/tech-resources-for-working-remotely](accc.uic.edu/news-stories/tech-resources-for-working-remotely)