### Robert P. Gould

Email: rgould3@uic.edu Curriculum Vitae Updated: January 2024

#### **EDUCATION**

# **Degrees**

- 1. Doctor of Philosophy (PhD) in Disability Studies (2016). College of Applied Health Sciences, University of Illinois at Chicago.
  - Dissertation Title: Turning 25: A Systematic Review on the Social Impact of the Americans with Disabilities Act.
- 2. Master of Science (MS) in Disability and Human Development (2011). College of Applied Health Sciences. University of Illinois at Chicago.
  - Thesis Title: Global Trends of Welfare Policy: Private/Public Partnerships in Disability Employment Services.
- 3. Bachelor of Arts (BA) in Secondary Education and English (2007). College of Education, University of Iowa.
  - Student Teaching: Glenbrook South High School, Glenview, IL. Taught general and special education classes through the English Department.

#### **Additional Training**

- 1. Mental Health First Aid Training (2023). Training accredited by the National Council for Mental Wellbeing to learning the skills to respond to the signs of mental illness and substance use.
- 2. International Disability Law Summer School (2015). Training on inclusive development and the United Nations Convention on the Rights of Persons with Disabilities. Centre for Disability Law and Policy, National University of Ireland, Galway.
- The Second City's Creative Pedagogy for Teachers (2014). Professional
  development training for educators explores the fundamentals of improvisation and
  comedy, the concepts of improvisational learning, and its integration into the teaching
  curriculum. The Second City Chicago Training Center, Chicago, IL.

# ACADEMIC EMPLOYMENT

### University of Illinois at Chicago Department of Disability and Human Development

- 1. Associate Clinical Professor (August 2021 current).
- 2. Assistant Clinical Professor (August 2016 2021).
- 3. Visiting Instructor (2016). Lead teaching in undergraduate and graduate courses.
- 4. *Project coordinator* (2012 2016). Project co-lead for subcontract from ADA National Network Knowledge Translation Center at the University of Washington.
- 5. *Project Coordinator* (2015 2017). Implemented the Chicagoland Entrepreneurship Education for People with Disabilities: a training initiative for people with disabilities, disability service providers, and Small Business Development Centers in Illinois.
- 6. Visiting Research Specialist in Developmental Disabilities (2011 2012). Conducted statewide evaluation of Illinois' Managed Care Program and the Service Support Teams program for adults with I/DD seeking emergency psychiatric services.

- 7. Research Assistant to Dr. Sarah Parker Harris (2010). Conducted interviews and resource assessment on entrepreneurship and disability.
- 8. Research Assistant to Dr. Tamar Heller (2010). Designed research protocol for statewide evaluation of Illinois Service Support Teams program designed to provide crisis management for people with dual mental and intellectual disability diagnoses.
- 9. Research Assistant to Dr. Rooshey Hasnain (2008 2010). Conducted systematic review on culturally competent rehabilitation interventions.
- 10. Research Assistant to Dr. Kiyoshi Yamaki (2009 2010). Conducted surveys on physical activity among adolescents with disabilities. Assisted with successful federal grant application researching factors related to the obesity of youth with disabilities.

### **AWARDED GRANTS**

# **Currently Funded**

- 1. HOPE: Hispanic Outreach for People with Disabilities in Employment (2023-2024) Robin Jones, PI of Center. Total grant \$6,230,000). Co-Principal investigator of \$183,118 project funded by the Ford Foundation. Awarded June 2023.
- 2. ADA National Network Regional Center V, Great Lakes ADA Center (2021-2026; Robin Jones, PI of Center. Total grant \$6,230,000). Research Director (2021 2023) and Co-Principal Investigator (2024 2026) of \$930,000 research projects within multi-project Center Grant from the National Institute on Disability, Independent Living, Rehabilitation and Research, Agency on Community Living, Department of Health and Human Services. Awarded October 2021.
- 3. ADA National Network Knowledge Translation Center (2021 2026; Kurt Johnson, PI of Center, University of Washington; Sarah Parker Harris, Co- PI. Total grant: \$4,000,000). Co Principal Investigator of \$285,663 subaward for research projects within multi-project Center Grant from the National Institute on Disability, Independent Living, Rehabilitation and Research, Agency on Community Living, Department of Health and Human Services. Awarded October 2021.

### **Previously Funded**

- 4. ADA National Network Regional Center V, Great Lakes ADA Center (2016-2021; Robin Jones, PI of Center. Total grant \$6,230,000). Research Director and Co-Investigator of \$930,000 research projects within multi-project Center Grant from the National Institute on Disability, Independent Living, Rehabilitation and Research, Agency on Community Living, Department of Health and Human Services. Awarded October 2016.
- ADA National Network Knowledge Translation Center (2016 2021; Kurt Johnson, PI of Center, University of Washington; Sarah Parker Harris, Co- PI. Total grant: \$4,000,000). Co - Principal Investigator of \$500,000 subaward for research projects within multi-project Center Grant from the National Institute on Disability, Independent Living, Rehabilitation and Research, Agency on Community Living, Department of Health and Human Services. Awarded October 2016.
- 6. Chicagoland Entrepreneurship Education for People with Disabilities (2015 2017; (Sarah Parker Harris, PI; Maija Renko, Co-PI. Total grant: \$300,000). Co-investigator. Awarded December 2014.

#### **PUBLICATIONS**

# Peer-Reviewed Journal Articles and Refereed Book Chapters

1. Eisenberg, Y. Heider, A., Labbe, D., **Gould, R**. and Jones, R. (In press, 2024). Planning Accessible Cities: Lessons from High Quality ADA Transition Plans. *Cities* 

- 2. Mullin, C., **Gould, R**., Parker Harris, S., and Jones, R (In press, 2024). Disability, diversity, and corporate social responsibility in the unprecedented times of the COVID-19 pandemic. *Journal of Vocational Rehabilitation*.
- 3. Garcia Torres, M. Condon, O., Parker Harris, S., **Gould, R**. and Harniss, M. (in press, 2024) COVID-19 and the Americans with Disabilities Act: Implications for Employment and Higher Education. *Work: A Journal of Prevention, Assessment, and Rehabilitation*.
- 4. Chiwandire, D., Magasi, S. and **Gould, R**. (2023). Disabled students' right to quality education and inclusion in higher education: From disability policy frameworks to actionable inclusive practices. *Disability and the Global South 10* (2), 2359-2384.
- 5. Labbé, D., Heider, A., Eisenberg, Y., **Gould, R.,** & Jones, R. (2024). Reflection on the application of the Consolidated Framework for Implementation Research to a national policy to improve inclusion of people with disabilities. *Evaluation and Program Planning*, *102*, 102367.
- 6. Mullin, C., **Gould, R**., Harris, S. P., & Jones, R. (2023). Disability and the Diversity Framework in the Post-Pandemic Workplace. In *Disability in the Time of Pandemic* (Vol. 13, pp. 211-230). Emerald Publishing Limited.
- 7. **Gould, R.**, Mullin, C., Parker Harris, S., & Jones, R. (2022). Building, sustaining and growing: disability inclusion in business. *Equality, Diversity and Inclusion: An International Journal*, *41*(3), 418-434.
- 8. Eisenberg, Y., Hofstra, A., Berquist, S., Gould, R., & Jones, R. (2022). Barrier-removal plans and pedestrian infrastructure equity for people with disabilities. *Transportation research part D: transport and environment*, 109, 103356.
- 9. **Gould, R.,** Heider, A., Harris, S. P., Jones, R., Peters, J., Eisenberg, Y., & Caldwell, K. (2022). Self-Determination and Quality Indicators for Assistive Technology in Postsecondary Education. *Journal of Postsecondary Education & Disability*, *35*(1).
- 10. **Gould, R**., Mullin, C., Parker Harris, S., & Jones, R. (2022). Building, sustaining and growing: disability inclusion in business. *Equality, Diversity and Inclusion: An International Journal*, *41*(3), 418-434.
- 11. Eisenberg, Y. Heider, A. **Gould, R.,** and Jones, R. (2020). Are communities in the United States planning for pedestrians with disabilities? Findings from a nation-wide systematic review of Americans with Disabilities Act transition plans. *Cities: The International Journal of Policy and Planning, 102, 102720.*
- 12. **Gould, R.,** Harris, S. P., Mullin, C., & Jones, R. (2020). Disability, diversity, and corporate social responsibility: Learning from recognized leaders in inclusion. *Journal of Vocational Rehabilitation*, *52*(1), 29-42.
- 13. Ojok, P. and **Gould, R**. (2019). A comparison of disability rights in employment: Exploring the potential of the UNCRPD in Uganda and the United States. *Disability and the Global South*, *6*(2), 1698-1718.
- 14. **Gould, R.** Parker Harris, S. and Fujiura, G. (2017). Systematic review and Knowledge Translation: a participatory framework for synthesizing heterogeneous research evidence. *Work: A Journal of Prevention, Assessment, and Rehabilitation*. *57*(4), 486-599.
- 15. Owen, R. Bowers, A., Heller, T., Hsieh, K. and **Gould, R.** (2017). The Impact of Support Services Teams: Community-Based Behavioral Health Support Interventions. *Journal of Policy and Practice in Intellectual Disabilities, 14*(3), 205-213
- Gould, R., Parker Harris, S., Caldwell, K., Fujiura, G., Jones, R., Ojok, P., and Perez, K. (2015) Beyond the Law: A Review of Knowledge, Attitudes and Perceptions in ADA Employment Research. *Disability Studies Quarterly*, 35(3): http://dsq-sds.org/article/view/4935.

- 17. Parker Harris, **Gould**, R., and Fujiura, G (2015) Enhancing rigor and practice of scoping reviews in social policy research: Considerations from a worked example on the Americans with Disabilities Act. *Work: A Journal of Prevention, Assessment, and Rehabilitation*, *50*(2) 323-334.
- 18. Parker, S., Owen, R., Fisher, K., and **Gould**, **R**. (2014). Human Rights and Neoliberalism in Australian Welfare to Work Policy: Experiences and Perceptions of People with Disabilities and Disability Stakeholders. *Disability Studies Quarterly*, 34 (4): http://dsq-sds.org/article/view/3992.
- 19. Parker Harris, S., **Gould**, R. Ojok, P., Fujiura, G. Jones, R., and Olmstead. A (2014). Scoping Review of the Americans with Disabilities Act: what research exists, and where do we go from here? *Disability Studies Quarterly*. 34(3). http://dsq-sds.org/article/view/3883.
- 20. **Gould, R**. and Parker Harris, S. (2012). Welfare Reform and Disability in Slovakia: exploring neoliberalism, social justice and employment policy. *Disability Studies Quarterly*, 32(2): http://dsq-sds.org/article/view/3200/3071.
- 21. Parker, S., Owen, R., and **Gould, R.** (2012). Parity of participation in liberal welfare states: human rights, neoliberalism, disability and employment. *Disability and Society, 27*(6) 823-836.

# Reports, book chapters, and other dissemination materials

- Garcia-Torres, M., Gonzalez, O., Parker Harris, S., Gould, R., Herrera, A., Condon, O., and Harniss, M. (2023). ADANN Spanish Language Outreach Project. Stage One National Report: Understanding the National and Regional Context (pp. 1-225). Chicago, IL and Seattle, WA: ADA National Network Knowledge Translation Center.
- 2. Garcia, M. T., Condon, O., **Gould, R**. & Parker Harris, S. (2022). Community Living, COVID-19, and the ADA (pp.1-7). Chicago, IL: ADA National Network Knowledge Translation Center.
- 3. Garcia, M. T., Condon, O., **Gould, R.,** & Parker Harris, S. (2022). Health Care Access, COVID-19, and the ADA (pp.1-7). Chicago, IL: ADA National Network Knowledge Translation Center
- 4. **Gould, R.,** Parker Harris, H., McCloskey, M., Chiwandire, D., Magasi, S., Nazar, M., and Myers, S. (2022) *Strengthening evidence and momentum to advance the rights of persons with disabilities through the 2<sup>nd</sup> World Report on Disability.* Report prepared to the International Disability Alliance's steering committee for the drafting of the 2<sup>nd</sup> World Report on Disability.
- 5. Eisenberg, Y., Heider, A., **Gould, R**., & Jones, R., (2020) Three Decades After the ADA, Many Local Governments May Still Not Have Strong Plans to Remove Pedestrian Access Barriers. Research In Focus: A Weekly Digest of New Research from the NIDILRR Community. <a href="https://www.naric.com/?q=en/rif/three-decades-after-ada-many-local-governments-may-still-not-have-strong-plans-remove-pedestrian">https://www.naric.com/?q=en/rif/three-decades-after-ada-many-local-governments-may-still-not-have-strong-plans-remove-pedestrian</a>
- Gould, R., Mullin., C., and Parker Harris, S. (2022). Teleworking and the ADA. (pp 1-9). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/research-brief-teleworking-and-ada">https://adata.org/research\_brief/research-brief-teleworking-and-ada</a>.
- 7. Mullin, R., **Gould.**, C., and Parker Harris, S. (2021). Digital Access for Students in Higher Education and the ADA (pp 1-12). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/research-brief-digital-access-students-higher-education-and-ada">https://adata.org/research\_brief/research-brief-digital-access-students-higher-education-and-ada</a>.
- 8. **Gould, R.**, Parker Harris, S., & Mullin, C. (2020). ADA Research Brief: Higher Education and the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/higher-education-and-ada">https://adata.org/research\_brief/higher-education-and-ada</a>.
- 9. Mullin, C., **Gould, R.**, Parker Harris, S., & Mullin, C. (2020). ADA Research Brief: Digital Access and Title III of the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. https://adata.org/research\_brief/higher-education-and-ada

- Gould, R., Parker Harris, S., Mullin, C., & Jones, R., (2020). Business Leaders Share Their Strategies to Promote Inclusion of People with Disabilities. Research In Focus: A Weekly Digest of New Research from the NIDILRR Community. <a href="https://www.naric.com/?q=en/rif/business-leaders-share-their-strategies-promote-inclusion-people-disabilities">https://www.naric.com/?q=en/rif/business-leaders-share-their-strategies-promote-inclusion-people-disabilities.</a>
- 11. Parker Harris, S., **Gould, R**., & Mullin, C. (2020). ADA Research Brief: Mental Health, Employment and the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. https://adata.org/research\_brief/mental-health-employment-and-ada.
- 12. **Gould**, **R**., Parker Harris., & Mullin, C. (2020). ADA Research Brief: *Higher Education and the ADA*. (pp 1-5). ADA National Network Knowledge Translation Center. ADA National Network Knowledge Translation Center. Center. <a href="https://adata.org/research\_brief/higher-education-and-ada">https://adata.org/research\_brief/higher-education-and-ada</a>.
- 13. Parker Harris, S., **Gould**, **R**., & Mullin, C. (2020). ADA Research Brief: Experience of Discrimination and the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. https://adata.org/research\_brief/experience-discrimination-and-ada.
- 14. Eisenberg, Y., Heider, A., **Gould, R.,** Jones, R (2020, August). *Are communities in the United States planning for pedestrians with disabilities? Plain Language Summary*. Great Lakes ADA Center research brief. <a href="http://adagreatlakes.com/Research/Planning">http://adagreatlakes.com/Research/Planning</a> PedestriansWdisabilities.asp
- 15. Parker Harris, S., Gould, R., Caldwell, K. & Mullin, C. (2019). ADA Research Brief: Healthcare Access and the ADA. (pp 1-6). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/research-brief-health-care-access-and-ada">https://adata.org/research\_brief/research-brief-health-care-access-and-ada</a>
- 16. Parker Harris, S., **Gould, R**., Caldwell, K. & Mullin, C. (2019). Infographic: Healthcare Access and the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/health-care-access-and-ada#">https://adata.org/research\_brief/health-care-access-and-ada#</a>.
- 17. Parker Harris, S., **Gould, R.,** Caldwell, K. & Mullin, C. (2019). ADA Research Brief: Small Business and the ADA. (pp 1-6). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/research-brief-small-business-and-ada">https://adata.org/research\_brief/research-brief-small-business-and-ada</a>.
- 18. Parker Harris, S., **Gould, R.,** Caldwell, K. & Mullin, C. (2019). Infographic: Small Business and the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. https://adata.org/research\_brief/small-business-and-ada.
- 19. Heller, T., Parker Harris, S., Gill, C. and **Gould, R**. (2018) *Disability in American Life: An Encyclopedia of Policies, Concepts, and Controversies*. Santa Barbara, CA: ABC-CLIO.
- 20. Caldwell, K. and **Gould, R.** (2018). The Illinois Dignity in Pay Act. Research brief prepared for the Illinois Network of Centers for Independent Living for Illinois Senate Bill to phase out subminimum wage certifications across the state.
- 21. **Gould, R**., Parker Harris, S. & Caldwell, K. (2018). Infographic: Workplace Culture and the ADA. (pp 1-5). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/workplace-culture-and-ada">https://adata.org/research\_brief/workplace-culture-and-ada</a>.
- 22. **Gould, R.**, Parker Harris, S., Caldwell, K. & Mullin, C. (2018). ADA Research Brief: Workplace Culture and the ADA. (pp 1-6). ADA National Network Knowledge Translation Center. <a href="https://adata.org/research\_brief/research-brief-workplace-culture-and-ada">https://adata.org/research\_brief/research-brief-workplace-culture-and-ada</a>.
- 23. Parker Harris, S., **Gould, R.,** Bowers, A., Fujiura, G., Jones, R. (2017). Knowledge Translation Center Systematic Review: The ADA and Disclosure. Final Report. Technical report disseminated through the ADA Knowledge Translation Center.

- 24. Parker Harris, S., **Gould, R.,** Bowers, A., Fujiura, G., Jones, R. (2017). Knowledge Translation Center Systematic Review: The ADA and Healthcare. Final Report. Technical report disseminated through ADA Knowledge Translation Center.
- 25. Parker Harris, S. and **Gould, R.** (2017) The Americans with Disabilities Act. In: R. Rycroft (Ed.) *The American Middle Class: An Economic Encyclopedia of Progress and Poverty.* Santa Barbara, CA: ABC-CLIO.
- 26. Owen, R., **Gould, R.** and Parker Harris, S. (2015) Disability and employment in the United States: the intersection of healthcare reform and welfare to work policy. In C. Grover and L. Piggot (Eds.) *Work, welfare and disabled people: UK and international perspectives*. UK: Policy Press.
- 27. Parker Harris, S. and **Gould, R**. (2014). Implementing International Rights Domestically: Anti-discrimination, Employment Responsibilities, and the ADA. In. Keene and Johnson (eds.) *Disability Discrimination at Work.* Piraeus Books Williamstown, MA.
- 28. Parker Harris, S., **Gould**, R. Caldwell, K., Fujiura, G. Jones, R., Ojok, P., Perez, K. and Olmstead. A (2014). A rapid evidence review of the Americans with Disabilities Act employment research. Technical report disseminated through the ADA National Network Knowledge Translation Center.
- 29. Parker Harris, S., **Gould**, R. Fujiura, G. Jones, R., Ojok, P., and Olmstead. A (2013). A scoping review of the Americans with Disabilities Act. Technical report disseminated through the ADA National Network Knowledge Translation Center.
- 30. Parker, S., Owen, R., and **Gould, R.** (2013). Equality through Difference: Policy Values, Human Rights and Social Justice in the Employment Participation of People with Disabilities. In: Wappett and Arndt (eds.) *Emerging Perspectives on Disability Studies: Critical Issues and Future Developments*. New York: Palgrave Macmillan.
- 31. Hasnain, R., Kondratowicz, D., Portillo, N., Balcazar, F., Johnson, T. **Gould, R.**Borokhovski, E. and Bernard, R. (2010) *The Use of Culturally Adapted Competency Interventions to Improve Rehabilitation Service Outcomes for Culturally Diverse Individuals with Disabilities*. Submitted to the Campbell Collaboration, Education Coordinating Group: A Systematic Review and Meta-Analysis of culturally competent rehabilitation interventions.
- 32. **Gould, R.,** Heller, T. and Parker, S. (2011) Chapter 3: Chronology of Disability Events. In: G. Albrecht (Ed.) *Disability Through the Life Course*. Sage Publications: Thousand Oaks, CA.
- 33. **Gould, R.,** Heller, T. and Parker, S. (2011) Chapter 5: Disability Statistics. In: G. Albrecht (Ed.) *Disability Through the Life Course*. Sage Publications: Thousand Oaks. CA.
- 34. Heller, T., Mitchell, D. and **Gould. (2011)** Integrated care in Illinois: Status report prepared for the Illinois Department of Human Services.
- 35. **Gould, R. (2011).** Disability, the Census, and Geographical Information Systems. In: R. Hasnain (Ed.) *Asians with Disabilities Outreach Project Think-Tank Technical report*. A report for the Illinois Department of Rehabilitation Services.
- 36. Heller, T., Hsieh, K., and **Gould, R. (2011).** An Evaluation of Support Services Teams for People with Developmental Disabilities and mental Illness. Report prepared for the Illinois Department of Health and Human Services.
- 37. Hasnain, R., Kondratowicz, D. M., Borokhovski, E., Nye, C., Balcazar, F., Portillo, N., Hanz, K., Johnson, T., and **Gould, R**. (2011). Do cultural competency interventions work? A systematic review on improving rehabilitation outcomes for ethnically and linguistically diverse individuals with disabilities. *FOCUS Technical Brief*, (31). Austin, TX: SEDL, National Center for the Dissemination of Disability Research.

# **TEACHING AND RELATED ACTIVITIES**

#### Courses

- 1. *DHD 201 Disability Rights and Culture* (2020 2024). Examines how disability studies, as a field of study, views disability as a social, political, historical and cultural phenomenon.
- 2. DHD 203 Disability in World Cultures (2015 2023). Examines the ways in which different social, cultural, political, and economic systems shape experiences of disability by looking at different contexts throughout the world.
- 3. *DHD 409 Disability Legal Studies* (2022). Examines how disability studies, as a field of study, views disability as a social, political, historical and cultural phenomenon.
- 4. *DHD 406: Disability and Work* (2017, 2018). Examines work systems, structures, rhetoric, and policies as they relate to people with disabilities.
- 5. DHD 403: Exploring the Promise of the Americans with Disabilities Act of 1990 (2014 2016, 2018). Examines the history, implementation, and content of civil rights law and policy in relation to disability.

### **ADVISING AND MENTORING**

# **Graduate Advising**

- 1. Mahvish Nazar (2021 current). Co-Primary Advisor of PhD with Aly Patsavas. Disability advocacy, gender, and rights in South Asia.
- 2. Gus Budiarta (2022 2024). MS Thesis advisor. Mental health, suicide, and digital communities
- 3. Joey Myers (2023 current). Dissertation committee member. Disability policy implementation in the U.S.
- 4. Daryl Yao (2022- current). Dissertation committee member. Disability policy in the Philippines.
- 5. Alison Cassidy Norton (2022 2024) MS thesis committee member. Disability policy and community living.
- 6. Hope Sparks (2022 2023). PhD Preliminary exam committee. Critical discourse analysis and disability policy
- 7. Kudzai Shava (graduated 2023). Dissertation committee member. Co-Primary Advisor of PhD with Sarah Parker Harris. Disability rights and blind advocacy in Sub-Saharan African.
- 8. Amy Heider (graduated 2023). Dissertation committee member. US Labor Movements and Disability.
- 9. Courtney Mullin (graduated 2023). Dissertation committee member. Organizational culture, diversity, and disability inclusion in the workplace.
- 10. Mizan Rahman (graduated 2022). Co-Primary Advisor of PhD with Sarah Parker Harris. Youth and Disability Rights Movements in Bangladesh.
- 11. Suraiya Akta Bably (graduated 2022). Dissertation committee member. Women's rights and disability in Bangladesh.
- 12. Vladimir Cuk (graduated 2019). Dissertation committee member. Disability and Human Rights in the United Nations System.

#### **Undergraduate mentoring**

- 1. Madeline Cardona (Spring 2023). Honors capstone supplement (experiences of international students with disabilities in postsecondary education).
- 2. Laura Pfeiffer (Fall 2022). Honors capstone supplement (parents with disabilities)
- 3. Alexi Sanchez (Spring 2021). Honors capstone advisor (forced displacement and immigration)

4. May Smith (Spring 2020), Honors capstone advisor (mental health, disability rights, and the workplace)

# **Professional Mentoring**

- 1. Mariana Garcia Torres (Spring 2022 current). NIDILLR Advanced research and Training grant for post-doctoral mentorship. Co-mentorship with Dr. Sarah Parker Harris.
- 2. Desire Chiwandire (2022 2024). NIDILLR Advanced research and Training grant for post-doctoral mentorship. Co-mentorship with Dr. Susan Magasi.
- 3. Tatek Asmare (Fall 2018). Visiting professional fellow working to improve the accessibility of Ethiopia's court system. Funded by the US Department of State funded Professional Fellows Program on Inclusive Civic Engagement.
- 4. Joel Kawanguzi (Fall 2019). Visiting professional fellow working to improve work opportunities of people with disabilities in rural Uganda. Funded by the US Department of State funded Professional Fellows Program on Inclusive Employment.
- 5. Peter Ogik (Fall 2018). Visiting professional fellow developing media campaign to raise public awareness about people with Albinism in Uganda. Funded by the US Department of State funded Professional Fellows Program on Inclusive Employment.
- Esther Nakamwa (Fall 2018). Visiting professional fellow creating organization to support the transition of college age people with disabilities into the workforce. Funded by the US Department of State funded Professional Fellows Program on Inclusive Employment.

### **PRESENTATIONS**

#### Peer-reviewed conference presentations

- 1. Gonzalez, O., Garcia Torres, M. **Gould, R.,** and Parker Harris (November 2023). Spanish Language Outreach in the ADA National Network. Research paper presentation at AUCD Annual Conference. Washington D.C.
- 2. Gonzalez, O., Garcia Torres, M., Parker Harris, S. and **Gould**, R. (April 2023). Spanish Language Outreach in the ADA National Network. Research paper presentation at NARRTC Annual Conference. Pentagon City, VA.
- 3. Abelleira, Garcia Torres, **Gould**, Parker Harris, and Jones. (April 2023). Transforming Inclusion: The Experience of Employers and Employees on Workplace Flexibility Policies and Practices and ADA Title I Implementation. Research poster presentation at NARRTC Annual Conference. Pentagon City, VA.
- 4. Condon, Garcia Torres, **Gould**, Parker Harris, and Harniss. (April 2023). COVID-19 and the Americans with Disabilities Act: A review of the current state of evidence in four different policy domains. Research poster presentation at NARRTC Annual Conference. Pentagon City, VA.
- 5. Labbé, D., Eisenberg, Y., **Gould, R**. (April 2023). Using successful ADA transition planning experiences to support cities in planning and implementing accessible pedestrian environment for people with disabilities. Research paper presentation at NARRTC Annual Conference. Pentagon City, VA
- 6. Eisenberg, Y., Labbé, D., Deschamps, A., **Gould, R**., (April 2023). Effective Implementation of Title II Requirements: Bringing Research into Practice. Research paper presentation at NARRTC Annual conference. Pentagon City, VA
- 7. Mullins, C. **Gould, R.** Parker Harris, S. and Jones, R. (April 2022). Fostering Workplace Disability Inclusion: Learning from Known Business Leaders Research presentation at NARRTC Annual Conference. Pentagon City, VA.

- 8. Mullins, C. **Gould, R.** Parker Harris, S. and Harniss, M. (April 2022). Reasonable Accommodations in the Workplace: A Scoping Review. Poster presentation at NARRTC Annual Conference. Pentagon City, VA.
- 9. **Gould, R.** Mullin, S. and Parker Harris, S. (August, 2021) Disability Rights and the Diversity Framework in the Post-pandemic Workplace. Research presentation for the Society for the Study of Social Problems annual conference (moved online due to Covid-19 pandemic)
- 10. Eisenberg, Y., Heider, A., **Gould, R.,** Jones, R., (2019, December). Are Communities in the United States Planning for Pedestrians with Disabilities? Findings from a Systematic Evaluation of Local Government Barrier Removal Plans. Oral presentation at Conference on Health and Active Transportation, Washington DC
- 11. Heider, A., Eisenberg., Y., and **Gould, R.** (April 2019). Is having a plan enough? Assessing the quality of ADA transition plans for the public right-of-way in a random sample of US cities. Research presentation at NARRTC Annual Conference. Pentagon City, VA.
- 12. Mullin, S. **Gould, R.** and Parker Harris, S. (April 2019). Small Business, Big Impact: Small business and the Americans with Disabilities Act. Poster presentation at NARRTC Annual Conference. Pentagon City, VA.
- 13. Mullin, S. **Gould, R.** and Parker Harris, S. (April 2019). Healthcare access and the Americans with Disabilities Act. Poster presentation at NARRTC Annual Conference. Pentagon City, VA.
- 14. Peters, J. and **Gould R.** (June 2018). Quality Indicators of Assistive Technology in Postsecondary Education: Findings from a Delphi Study Research presentation at AHEAD Annual Conference, Albuquerque, NM.
- 15. **Gould. R.**, Parker Harris., Mullin, C. and Jones, R. (March 2018). ADA Success Stories: Exploring Organizational Strategies for Disability Inclusion. Research presentation at NARRTC Annual Conference. Pentagon City, VA.
- 16. **Gould, R.**, Parker Harris, S., and Mullin, C. Disability Inclusion and Organizational Change: Identifying Indicators of Progress. (August 2017). Research presentation at Society for the Study of Social problems Annual Conference, Montreal, CA.
- 17. **Gould R**. and Parker Harris, S. Civil Rights and Disability: implications from a systematic review of employment and the ADA. (August 2016). Research presentation at Society for the Study of Social problems Annual Conference, Seattle, WA.
- 18. **Gould R**. and Parker Harris, S. (May 2016). ADA Systematic Review: Understanding the ADA research on healthcare access. Research presentation at NARRTC Annual Conference. Alexandria. VA.
- Gould, R. and Parker Harris, S. Disability, Disclosure, and Work: examining the influence of anti-discrimination legislation in employment decisions. (August 2015). Research presentation at the Society for the Study of Social problems Annual Conference, Chicago, IL.
- 20. **Gould R**. and Parker Harris, S. (April 2015). An analytical model for Knowledge Translation driven research. Poster presentation at NARRTC Annual Conference, Alexandria, VA.
- 21. **Gould, R.** and Parker Harris, S. (August 2015) A rapid evidence review of the ADA's impact on attitudes, perceptions, and knowledge in Employment. Research presentation at Society for the Study of Social problems Annual Conference, San Francisco, CA.
- 22. Parker Harris. S., **Gould, R.,** and Fujiura, G. (August 2014). Scoping Review methods in reviews of social policy Paper presentation at the American Sociological Association Annual Conference, San Francisco, CA.

- 23. **Gould. R.,** and Parker Harris, S. (June 2014). Implementing International Rights Domestically: Anti-discrimination, Employment Responsibilities, and the ADA. Panel presentation at the Society for Disability Studies Annual Conference Minneapolis, MN.
- 24. **Gould**, R. et al. Knowledge Translation and the Systematic Review of the ADA (April 2014). Panel presentation of KT researchers at NARRTC Annual Conference, Alexandria. VA.
- 25. Parker Harris. S., and **Gould, R.** (April 2014). Rapid evidence reviews in social policy: Exploring the impact of the ADA on attitudes, knowledge, and perceptions in employment. Research paper presentation at NARRTC Annual Conference, Alexandria, VA.
- 26. Parker Harris. S., and **Gould**, **R.** (August 2013). Epistemological concerns of systematic review and The ADA. Research presentation at the Society for the Study of Social Problems Annual Conference, New York, NY.
- 27. Parker Harris. S., and **Gould**, **R.** (August 2013). Systematic Review of the ADA Research: Project plan and findings (August 2013). Research paper presentation at American Sociological Association Annual Conference. New York, NY.
- 28. Parker Harris. S., and **Gould, R.** (April 2013). Systematic Review of the ADA Research: Year 1 Scoping Review Results. Research paper presentation Conference with Sarah Parker Harris at NARRTC Annual, Alexandria, VA.
- 29. **Gould. R.,** and Parker Harris, S. (June 2012). Dominant Rhetoric of Disability and Development: Universalism and Diverse Citizenship Models Paper presentation at the Society for Disability Studies Annual Conference, Denver, CO.
- 30. **Gould**, R. (June 2011). Social Justice through Private/Public Partnership in Vocational Rehabilitation Policy. Panel Paper presentation at the Society for Disability Studies Annual Conference, San Jose, CA.
- 31. **Gould**, R. and Parker Harris, S. (May 2010). *Global Perspectives on Welfare to Work Policy*. Panel Paper presentation at the Society for Disability Studies Annual Conference in Philadelphia.

### Invited Research, Stakeholder, and Community Presentations

- Disability and Corporate Social Responsibility: Organizational Strategies for Workplace Inclusion. (October 2023). Webinar with Drs. Courtney Mullin, Jen Brooks, and Jill Beyzak as part of the ADA Audioconference series hosted by the Great Lakes ADA Center.
- 2. Strengthening evidence and momentum to advance the rights of persons with disabilities through the 2<sup>nd</sup> World Report on Disability (December 2022). Invited presentation with Sarah Parker Harris and Megan McCloskey to the International Disability Alliance steering committee on the World Report on Disability. Geneva, Switzerland. Stakeholders included representatives of UN Organizations and organizations of persons with disabilities.
- 3. Disability, Covid-19, and DEI in the Workplace: Best Practice for Disability Inclusion during the Pandemic. (April 2022) Invited webinar with May Smith for the Coelho Center Disability Law and Policy Fellowship Program.
- **4.** People with Disabilities as their own Experts: Disability Studies, Identity, and the Post-pandemic Workplace. (October 2021) Invited keynote with Dr. Aly Patsavas for National Rehabilitation Counseling Association annual conference (online).
- **5.** Disability research in the US and Abroad April 2021). Presentation to Institute on Disability and Human Development's Community Advisory Committee (online).
- **6.** An elephant, an apple and million-dollar lawsuits: synthesizing the strengths and limitations of current efforts to plan for pedestrians with disabilities (2021, April)...

- Invited presentation for the ADA State of the Science Conference. Invited research presentation led by Dr. Yochai Eisenberg with Amy Heider and Delphine Labbe on the state of ADA transition planning to 275 attendees who were practitioners, academics, policy makers, and people with disabilities.
- 7. An elephant, an apple and million-dollar lawsuits: synthesizing the strengths and limitations of current efforts to plan for pedestrians with disabilities (2021, February).. Invited virtual presentation led by Dr. Yochai Eisenberg with Amy Heider, Delphine Labbe, and Robin Jones for the Physical Activity Policy and Research Network Transportation Committee, Virtual. Presentation on research on the state of ADA transition planning to academics and transportation and health policy makers.
- **8.** Golden Nuggets of ADA Excellence. (2020). UIC College of Applied Health Sciences Research Day, Virtual meeting, Presentation led by Dr. Yochai Eisenberg with Amy Heider and Delphine Labbe on the state of ADA transition planning to UIC AHS faculty, staff, and students at a virtual conference.
- Inclusion at Work: Experiences of People with Disabilities in the context of Covid-19 (October 2020). Research presentation as part of UIC College of Applied Health Sciences Research Day (online).
- **10.** Global Careers Panel: Researching International Disability Rights. (May 2020). Webinar for Mobility International.
- **11.** Globalizing Disability Studies (April 2020). Invited moderator for international student panel at UIC Disability Studies Student Conference, University of Illinois at Chicago.
- **12.** Disability, Diversity, and Inclusion: Lessons Learned from Industry Leaders. (February 2020). Webinar with Courtney Mullin and Sarah Parker Harris for ADA National Network "Accessibility online" series.
- **13.** Disability and inclusive employment in Uganda (May 2019). Presentation to Institute on Disability and Human Development's Community Advisory Committee
- **14.** Occupational Health and the Right to Work of People with Disabilities: Uganda and the United States' potential for collaboration (October 2019). Invited presentation to School of Public's division of Epidemiology and Biostatistics lecture series on global health at the University of Illinois at Chicago.
- **15.** Linking international rights and culture (April 2019). Invited panel presentation with Aly Patsavas, Carrie Sandahl, and Rachel Da Silva Gorma for the UIC Department of Disability and Human Development Albrecht lecture in international human rights, University of Illinois at Chicago.
- **16.** Disability Rights in Two Acts: Comparing the implementation of disability employment policy in the US and Uganda (April 2019). Invited keynote address to conference on inclusive employment. Kyambogo University, Kampala, Uganda.
- **17.** Teaching Disability Studies from a Global perspective (April 2019). Invited presentation to faculty in the Department of Community and Disability Studies, Kyambogo University, Kampala, Uganda.
- **18.** Development of the Undergraduate Program in Disabilities Studies (April 2018). Invited presentation with Sarah Parker Harris for the University of Washington faculty in Disability Studies Program, Seattle, WA.
- **19.** Systematic reviews of social policy research: Meta-synthesis and alternative approaches to review (April 2018). Invited presentation with Sarah Parker Harris for the University of Washington Disability Studies faculty, Seattle, WA.
- **20.** Disability Rights, Participation, and Innovation: Inclusion through Entrepreneurship. (April 2018). Invited University wide lecture with Sarah Parker Harris sponsored by the Harry Bridges Center for Labor Studies and the Department of Law, Societies, and Justice at the University of Washington, Seattle, WA.

- **21.** Linking Disability Studies and Development Studies. (April 2017). Invited lecture at Roosevelt University for students in the Department of Political Science, Chicago, IL.
- 22. Global Aspects of Disability: Trends in international policy priorities (December, 2016). Invited lecture with Sarah Parker Harris and Pia Justesen in celebration of the United Nations International Day of Persons with Disabilities sponsored by Northern Trust, the Chicago Business Leadership Network, and Chicago Community Trust, Chicago, IL.
- **23.** The ADA National Network Knowledge Translation Center Systematic Review Project (May 2016). Invited research presentation with Dr. Sarah Parker Harris for the ADA state of the science conference, Alexandria, VA.
- **24.** Turning 26: The ADA in research and practice (June, 2016). Online presentation with Dr. Sarah Parker Harris for the Great Lakes ADA Center "Accessibility online" webinar series.
- **25.** The ADA's legacy: reflections across research, policy, advocacy and practice (June 2015). Panel presentation with Andy Imparato, Mark Johnson, Robin Jones, Sarah Jones, and Richard Scotch, at the Society for Disability Studies Annual Conference, Atlanta, GA.
- **26.** Entrepreneurship for People with Disabilities (October 2015). Invited presentation with Sarah Parker Harris to Northern Trust international disability and business working group, Chicago, IL.
- 27. The Americans with Disabilities Act 25 years later: Evaluating participation opportunities and disparities with people with disabilities (April, 2015). Invited presentation with Lex Frieden, Joy Hammel, and Robin Jones for Occupational therapy continuing education opportunity as part of Applied Health Sciences Continued Ed Day, Chicago, IL.
- **28.** The Disability Rights Movement: Advocacy and Action (November 2014). Invited lecture with Dr. Patrick Ojok for 11<sup>th</sup> grade unit on disability and social movements at Francis W. Parker School, Chicago, IL.
- **29.** Implementing Rights Domestically through research on the ADA (March 2013). Invited presenter and discussant with Dr. Victor Pineda at the University-California, Berkeley on the benefits of research on the implementation of rights-based policies. Berkeley, CA.
- **30.** The important of Disability in Diversity Management (October 2012). Invited panel member for Chicago Chamber of Commerce discussion on the importance of including people with disabilities in workplace diversity initiatives, Chicago, IL.
- **31.** Research Findings on Deinstitutionalization (April 2012). Testimony prepared for the IL Commission on Government Forecasting and Accountability on hearing for the closing of Murray Development Center, Centralia, IL.
- **32.** Supporting the Self-Advocacy of People with Disabilities (June 2010). Workshop and panel presentation with Dr. Mitch Clark at the University of Malaysia, Sabah, Borneo.
- **33.** Best Practices of Online-Classroom Web Accessibility (December 2009). Staff training given at the Department of Disability and Human Development, University of Illinois at Chicago.

#### PROFESSIONAL SERVICE AND MEMBERSHIPS

#### **Organizational and Board Memberships**

- 1. Illinois State Rehabilitation Council, member (2021 2023)
- 2. Embrace Inclusive Employment, member of the Board of Directors (2019 current). Responsibilities include direction for founding and evaluation of Disabled People's Organization based in Kampala, Uganda.

- 3. NARRTC, executive committee member at large (2017 2022).
- 4. US International Council on Disabilities, member (2015 2020).
- 5. APSE, IL board member, (2014 2022).
- 6. Illinois State wide Independent Living Council, Employment subcommittee member, (2012- current).
- 7. The Illinois Employment First Initiative, volunteer, (2011 2018). Responsibilities include serving on provider subcommittee for the governor's task force on Employment and Economic Opportunity for Persons with Disabilities.
- 8. American Sociological Association, member, (2013-2015).
- 9. Society for Disability Studies, (2011-2017).
- 10. Society for the Study of Social Problems, (2013-2018; 2013 newsletter editor).
- 11. Alliance for Full participation, state action team representative (2011-2013). Responsibilities include quarterly meetings and attending conference for national movement to support inclusive employment policy for people with disabilities.

#### **UIC** service and committees

- 1. Director of Undergraduate Studies, Department of Disability and Human Development (Fall 2021 current).
- 2. Co-Director of Disability Legal Studies certificate, Department of Disability and Human Development (Fall 2023 current)
- 3. Department of Disability and Human Development Executive Committee (Fall 2021 current)
- 4. Department of Disability and Human Development Diversity Committee (Fall 2021 current)
- 5. Search committee member for Academic Advisor in the Department of Disability and Human Development (Fall 2022)
- 6. Faculty advisor to Connecting Dots International, UIC student organization dedicated to disability inclusion (2021 2023)
- 7. Search committee member for ADA Coordinator in the Office of Access and Equity (2022)
- 8. Search committee member for Academic Advisor in Disability and Human Development (2021).
- 9. Associate Director of Undergraduate Studies, Department of Disability and Human Development (Fall 2020 current).
- 10. Disability and Career Services, cross campus committee devote to career preparation for students with disabilities (Fall 2020 current)
- 11. UIC Faculty Senate, College of Applied Health sciences representative (Spring 2020 current).
- 12. Committee for Illinois Board of Higher Education review of academic programs (Spring Fall, 2020).
- 13. Department of Disability and Human Development Executive Committee, alternate (Fall 2019 current).
- 14. Department of Disability and Human Development Academic Affairs Committee (Fall 2019 current; Chair 2022 current).
- 15. Department of Disability and Human Development curriculum development Committee (Fall 2019 current).
- 16. Search committee member for Clinical Track Faculty member in Disability and Human Development (2019).

- 17. Applied Health Sciences Student Affairs Committee, (2017 2018; 2018 2019; 2019 2020).
- 18. Department of Disability and Human Development Undergraduate Teaching Committee (2017 current).
- 19. Search committee member for Associate Director of Disability Resource Center (2018).
- 20. Search committee member for Clinical Track Faculty member in Disability and Human Development (2018).
- 21. Search committee member for Tenure Track Faculty member in Disability and Human Development (2017).

#### **Editorial and Peer Review**

- International Journal of Disability and Social Justice, editorial board member (2022 current)
- 2. Research in Social Science and Disability (2021, 2022)
- 3. BMJ Open (2019)
- 4. African Journal of Disability (2012, 2014, 2016, 2017, 2019).
- 5. Disability Studies Quarterly (2017, 2020, 2021).
- 6. American Association on Intellectual and Developmental Disabilities (2015, 2016; consulting editor, 2016).
- 7. Somatechnics (2015).

### **HONORS**

#### **Awards**

- 1. *UIC College of Applied Health Sciences New Alum Award* (2021). Award from the college for recognition of early career achievement.
- 2. *UIC Teaching Recognition Program* (2021). University wide award for excellence in teaching from the Office of the Vice Provost for Faculty Affairs
- 3. UIC Office of Planning, Sustainability and Project Management Teaching Sustainability Initiative. (2020-2021). Selection to participate in training and mentorship about integrating sustainability concepts into course curricula.
- 4. Vice Chancellor of Academic Affairs Faculty Summer Institute Sponsorship (2020). Award to attend University of Illinois' Faculty Summer institute for Advanced Training on Educational Technology and Pedagogy.
- 5. *UIC College of Applied Health Sciences Humanitarian of the Year* (2018 2019). College award nominated for training and humanitarian work in Uganda.
- Professional Fellow Program on Inclusive Disability Employment (2018 2019; 2019 2020). Twice awarded competitive fellowship sponsored by the U.S. Department of State Bureau of Educational and Cultural Affairs, and administered by the Association of University Centers on Disabilities (AUCD). Provided in-depth training and technical assistance in Uganda related to the employment of people with disabilities.
- 7. *UIC Award of Merit* (2015). University wide recognition for excellence in academic, professional, and civil service.
- 8. *UIC College of Applied Health Sciences Award of Merit* (2015). Recognizing dedication and excellence in academic, professional, and civil service to the college.
- 9. *Page-El Scholarship* (2015). College of Applied Health Sciences award for academic excellence in disability research and service.

- 10. President's Research in Diversity Travel Award (2013). University of Illinois system wide award for presentation of paper on the systematic review of the ADA.
- 11. *President's Research in Diversity Travel Award* (2012). University of Illinois system award for presenting at symposium on international law, policy, and disability.
- 12. Outstanding Masters Student (2012). Honor given to one graduating student in the Department of Disability and Human Development to recognize academic excellence.

# Media appearances and mentions

- Wallethub (September 2023). I was interviewed with departmental colleagues Yochai Eisenberg, Robin Jones, and Beth Marks about barriers and accessibility concerns of people with disabilities in large cities. The interview was picked up by more than 10 other news networks nationally. <a href="https://wallethub.com/edu/best-worst-cities-for-people-with-disabilities/7164">https://wallethub.com/edu/best-worst-cities-for-people-with-disabilities/7164</a>.
- 2. Scripps Media group (July 2023). I was interviewed about my research on disability rights laws in big businesses. The program was broadcast across the US on local news channels: <a href="https://www.tmj4.com/study-finds-massive-undercount-of-employees-with-disabilities">https://www.tmj4.com/study-finds-massive-undercount-of-employees-with-disabilities</a>.
- 3. Scripps News (August 2022). More Than 30 Years After ADA, Cities Fail To Be Accessible. Yochai Eisenberg was interview about progress on accessibility of cities for this feature story in the online news outlet In the Loop. The story highlights the research conducted by Dr. Eisenberg, DHD faculty Robin Jones, PhD student Amy Heider and me. <a href="https://www.youtube.com/watch?v=Gfyza-Qb42y">https://www.youtube.com/watch?v=Gfyza-Qb42y</a>.
- 4. The Week (October 2022) Quoted in an article published in about ableism and Pennsylvania Senate candidate John Fetterman. I commented on reasonable accommodations and the ADA: <a href="https://theweek.com/health-and-wellness/1017457/fetterman-nbc-interview">https://theweek.com/health-and-wellness/1017457/fetterman-nbc-interview</a>

# OTHER RELATED WORK EXPERIENCE

### Consulting, Contractual, and independent research

- 1. International Disability Alliance (March October 2022). Research project to develop steering report for development of the 2<sup>nd</sup> World Report on Disability. Conducted interviews and conducted systematic analysis of global data on disability rights implementation and inclusive development.
- Association of University Centers on Disabilities (October 2020). Research project with Dr. Randall Owen to conduct rapid evidence review on knowledge translation (KT) and disability research. Collated resource guide and created an annotated bibliography on KT strategies, research, and evaluation techniques.
- 3. World Enabled: The Victor Pineda foundation (June to August 2011). Prepared grant report and background materials for the development of trainings to educate youths with disabilities in southeast Asia on the United Nations Convention on the Rights of Persons with Disabilities. Funded by Australian Aid.
- 4. Centre Seri Mengasih Kota Kinabalu, Malaysia (June July 2010). Assisted with case study and evaluation of the state's first independent living program for adults with disabilities. Interviewed local employers with center staff about the factors impacting paid employment opportunities for people with disabilities. Met with state welfare office and local government officials throughout Malaysia to discuss the development and implementation of policies impacting the employment of people with disabilities.

### **Additional Work Experience**

- 1. Direct Support Professional (2006 2011). Provided direct care and personal assistance to persons with disabilities in their homes and workplaces throughout Illinois and Iowa.
- 2. American Library Association, Assistant in the Office for Diversity (2008 2009). Provided administrative support for three federal grants dedicated to increasing the diversity of the library profession including planning for annual leadership institute and grant re-submission. Successfully advocated for the inclusion of librarians with disabilities into the Association's diversity program.
- **3.** *Jewish Vocational Services, Vocational rehabilitation specialist*, (2007 2008). Provided job training and vocational education classes for people with developmental and/or psychiatric disabilities.