

## CURRICULUM VITAE

CAITLIN CRABB

### CONTACT INFORMATION

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**Office Address:**

Institute on Disability and Human Development  
University of Illinois Chicago  
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Chicago, IL 60608

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### EDUCATION

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**Doctor of Philosophy, Disability Studies**

May 2020

University of Illinois Chicago, Chicago, IL

Dissertation: *Factors Impacting Access to Home and Community Based Services for People with Intellectual Disabilities.*

**Master of Public Health**

August 2010

University of Kansas Medical Center, Kansas City, KS

Practicum: *Screening for Cervical, Colorectal and Breast Cancers among Individuals with Intellectual Disabilities in Kansas.*

**Bachelor of Science, Statistics**

May 2008

University of Iowa, Iowa City, IA

### EMPLOYMENT

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**Research Assistant Professor**

April 2024 – Present

Institute on Disability and Human Development

University of Illinois Chicago, Chicago, IL

*Acted as the PI on multiple projects.*

**Visiting Research Assistant Professor**

May 2021 – March 2024

Institute on Disability and Human Development

University of Illinois Chicago, Chicago, IL

*Acted as the PI on multiple projects.*

**Visiting Research Specialist**

February 2017 – May 2021

Institute on Disability and Human Development

University of Illinois Chicago, Chicago, IL

*Acted as the PI on multiple projects.*

**Graduate Research Assistant** August 2014 – February 2017  
Department of Disability and Human Development  
University of Illinois Chicago, Chicago, IL  
*Worked on the Independent Evaluation of the Illinois Integrated Care Project.*

**Summer Experiential Learning Fellow** June 2016 – August 2016  
Center for Studying Disability Policy, Disability Research Consortium  
Mathematica Policy Institute, Washington, DC  
*Conducted independent research and produced a paper and presentation detailing ways to accessing and barriers to accessing home and community-based services for people with intellectual and developmental disabilities.*

**Graduate Teaching Assistant** August 2015 – December 2015  
Department of Disability and Human Development  
University of Illinois Chicago, Chicago, IL  
Course: Disability in American Film  
*Oversaw 40 undergraduate students; graded undergraduate student assignments; communicated with students about questions and concerns.*

**Health Care Analyst** January 2012 – September 2014  
Medical Economics  
Aetna Health Insurance (previously Coventry Health Care), Kansas City, MO  
*Analyzed facility and physician reimbursement contract re-negotiation financial impacts; compared facility and physician reimbursement contracts to percent of Medicare; compared Aetna and Coventry reimbursement contracts by facility to determine potential savings.*

**Statistical Data Analyst** January 2011 – January 2012  
Cardiovascular Research, Health Economics  
Saint Luke's Hospital of Kansas City, Kansas City, MO  
*Created and maintained databases for cardiovascular clinical trial data.*

**Research Compliance Auditor** September 2010 – April 2011  
Kansas City Veteran's Administration Medical Center  
Veteran's Administration, Kansas City, MO  
*Audited KCVA research projects for adherence to federal regulations regarding human subjects research, including clinical trials.*

**Research Analyst** July 2009 – June 2011  
Department of Family Medicine Research  
University of Kansas Medical Center, Kansas City, KS  
*Managed and analyzed data related to community health for various projects (HPV vaccine program, pediatric oral health care preventive screening, KS school nutrition program, KS rural health project).*

**Graduate Teaching Assistant** August 2010 – December 2010  
Department of Preventive Medicine and Public Health  
University of Kansas Medical Center, Kansas City, KS  
Course: Data Management (SAS, SPSS, Microsoft Office Products)  
*Graded assignments, answered student questions, and assisted students with in-class exercises.*

**Graduate Teaching Assistant**

January 2009 – May 2010

Department of Preventive Medicine and Public Health  
University of Kansas Medical Center, Kansas City, KS  
Course: Principles of Statistics in Public Health  
*Graded assignments and answered student questions.*

**Graduate Research Assistant**

August 2008 – May 2009

Department of Biostatistics  
University of Kansas Medical Center, Kansas City, KS  
*Participated in a research project on the effectiveness of an intervention on smoking cessation and the efficacy of a drug on cervical cancer.*

**PROFESSIONAL DEVELOPMENT**

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**Class 5 Participant**

November 2023 – June 2024

Illinois Partners in Policymaking, HIGH IMPACT Mission Based Consulting and Training

**PROFESSIONAL SERVICE**

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**Agency Representative**

September 2021 – Present

The Illinois Council on Developmental Disabilities

**Committee Member**

September 2017 – Present

The Arc of Illinois Annual Convention Planning Committee

**Journal Reviewer**

The American Journal of Managed Care (2021, 2022, 2023); Pediatrics (2021); Family Relations (2020, 2022, 2023, 2024); Journal of Family Social Work (2020); Discover Psychology (2023); Alter, the European Journal of Disability Research (2023); Qeios (2023); Disability and Rehabilitation (2023)

**Conference Proposal Reviewer**

Association of University Centers of Disability (AUCD) 2021 Conference; Association of University Centers of Disability (AUCD) 2022 Conference

**Grant Reviewer**

Administration for Community Living: No Wrong Door System Governance: Improving Access to LTSS for Individuals and Family Caregivers (July-August 2022); Administration for Community Living: Strengthening Aging Services for Minority Populations Through Technical Assistance, Resource Development, and Program Coordination (July 2023); Administration for Community Living: Advancing Aging Network Capacity to Recognize and Support Family, Kinship and Tribal Caregivers (July 2023)

**FUNDED RESEARCH AND TRAINING GRANTS AND CONTRACTS**

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***Money Follows the Person Environmental Scan.*** Illinois Department of Healthcare and Family Services. \$231,734 (Co- Principal Investigator). 1/1/2024 – 6/30/2024.

***Ligas Plans of Corrective Action.*** Illinois Department of Human Services, Division of Developmental Disabilities. \$231,490 (Principal Investigator). 10/1/2023 – 6/30/2024.

**Analysis of Movement from Illinois Developmental Centers.** Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Co-Investigator). 7/1/2023 – 6/30/2024.

**Person-Centered Planning Project: Ligas Compliance Monitoring.** Illinois Department of Human Services, Division of Developmental Disabilities. \$595,602 (Principal Investigator). 10/18/2022 – 6/30/2023.

**Analysis of Movement from Illinois Developmental Centers.** Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Co-Investigator). 7/1/2022 – 6/30/2023.

**Direct Support Professional Training.** Illinois Department of Human Services, Division of Developmental Disabilities. \$480,725 (Principal Investigator). 7/1/2022 – 10/5/2023.

**UCEDD National Training Initiative to Support people with Intellectual and Developmental Disabilities with Co-Occurring Mental or Behavioral Health Disabilities.** US Department of Health and Human Services, Administration for Community Living. \$549,995 (Co-Investigator). 9/1/2021 – 8/31/2026.

**Analysis of Movement from Illinois Developmental Centers.** Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Co-Investigator). 7/1/2021 – 6/30/2022.

**Person-Centered Planning Project.** Illinois Department of Human Services, Division of Developmental Disabilities. \$434,608 (Principal Investigator). 1/1/2021 – 12/31/2022.

**Best Buddies Friendship Program Evaluation.** Best Buddies International, Inc. \$20,000 (Principal Investigator). 11/20/2020 – 6/30/2021.

## PUBLICATIONS

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### PEER-REVIEWED JOURNAL ARTICLES

**Crabb, C.,** Owen, R., & Heller, C. (2023). Factors impacting access to community services by people with intellectual disabilities. *Developmental Disabilities Network Journal*, 3(2), 169-189.

Eisenberg, Y., Owen, R., & **Crabb, C.** (2021). Reply to “Industry-Informed perspectives on the benefits of rideshare-based medical transportation”. *The American Journal of Managed Care*, 27(7), 272-273. <https://doi.org/10.37765/ajmc.2021.88591>

Owen, A., Stober, K., **Crabb, C.**, Mahar, L., & Heller, T. (2020). Training professionals to facilitate future planning for aging caregivers: Exploratory results from a multi-state intervention. *Journal of Policy and Practice in Intellectual Disabilities*, 18(2), 131-140. <https://doi.org/10.1111/jppi.12362>

Eisenberg, Y., Owen, R., **Crabb, C.**, & Morales, M. (2020). Rideshare transportation to healthcare: Evidence from a Medicaid implementation. *The American Journal of Managed Care*, 26(9), e276-e281. <https://doi.org/10.37765/ajmc.2020.88492>

Owen, R., **Crabb, C.**, Stober, K., & Heller, T. (2020). Impacts of family-informed care for people with disabilities enrolled in Medicaid managed care. *Journal of Family Social Work*, 23(5), 431-448. <https://doi.org/10.1080/10522158.2020.1724580>

**Crabb, C.**, Owen, R., Stober, K., & Heller, T. (2020). Longitudinal appraisals of family caregiving for people with disabilities enrolled in Medicaid managed care. *Disability and Rehabilitation*, 42(16), 2287-2294. <https://doi.org/10.1080/09638288.2018.1557266>

**Crabb, C.**, Owen, R., & Heller, T. (2020). Female Medicaid enrollees with disabilities and discussions with health care providers about contraception/family planning and sexually transmitted infections. *Sexuality and Disability*, 38(2), 299-312. <https://doi.org/10.1007/s11195-019-09599-y>

Owen, R., **Crabb, C.**, Stober, K., Mitchell, D., Yamaki, K., & Heller, T. (2020). Utilization of and relationships with primary care physicians during the transition to Medicaid managed care. *Journal of Disability Policy Studies*, 31(2), 67-76. <https://doi.org/10.1177/1044207319880278>

Friedman, C. & **Crabb, C.** (2018). Restraint, restrictive intervention, and seclusion of people with intellectual and developmental disabilities. *Intellectual and Developmental Disabilities*, 56(3), 171-187. <https://doi.org/10.1352/1934-9556-56.3.171>

## BOOK CHAPTERS

**Crabb, C.** (2018). Developmental Disabilities Assistance and Bill of Rights Act. In T. Heller, S. P. Harris, C. Gill, & R. Gould (Eds.), *Disability in American life: An encyclopedia of concepts, policies, and controversies* (pp. 182-185). ABC-CLIO.

**Crabb, C.** (2018). Friendship and the Best Buddies program. In T. Heller, S. P. Harris, C. Gill, & R. Gould (Eds.), *Disability in American life: An encyclopedia of concepts, policies, and controversies* (pp. 295-297). ABC-CLIO.

## REPORTS

**Crabb, C.**, Hsieh, K., & Heller, T. (2023) *An analysis of movement from Illinois state-operated developmental centers: Transitions between July 1, 2016 – June 30, 2022*. Institute on Disability and Human Development.

**Crabb, C.**, Hsieh, K., & Heller, T. (2022) *An analysis of movement from Illinois state-operated developmental centers: Transitions between July 1, 2020 – June 30, 2021*. Institute on Disability and Human Development.

**Crabb, C.**, Heller, T., & Hsieh, K. (2022). *An evaluation of community capacity barriers and opportunities for expansion in Illinois for adult DD waiver services*. Institute on Disability and Human Development. <https://www.dhs.state.il.us/page.aspx?item=144695>

**Crabb, C.**, Heller, T., & Hsieh, K. (2022). *An evaluation of person-centered planning in Illinois adult DD waiver services*. Institute on Disability and Human Development. <https://www.dhs.state.il.us/page.aspx?item=144102>

**Crabb, C.**, Hsieh, K., & Heller, T. (2021). *An analysis of movement from state-operated developmental centers: Transitions between July 1, 2016 – June 30, 2020*. Institute on Disability and Human Development.

**Crabb, C.** & Stober, K. (2021). *Community first!* [Brief prepared for the Going Home Coalition]. Institute on Disability and Human Development.

**Crabb, C.** & Hsieh, K. (2020). *An analysis of movement from state-operated developmental centers: Transitions between July 1, 2016 – December 31, 2018*. Institute on Disability and Human Development.

Heller, T., Stober, K., **Crabb, C.**, & Egli, D. (2020). *Historical review of the Illinois Council on Developmental Disabilities: Accomplishments and lessons learned*. Institute on Disability and Human Development.

Owen, R., **Crabb, C.**, Morales, M., Eisenberg, Y., Stober, K., & Egli, D. (2018). *An independent evaluation of non-emergency medical transportation in Idaho*. Institute on Disability and Human Development.

Owen, R., **Crabb, C.**, & Langi, F. L. (2017). *An analysis of movement from state-operated developmental centers: Transitions between January 1, 2013 – June 30, 2016* [Research brief]. Institute on Disability and Human Development.

Owen, R., **Crabb, C.**, & Langi, F. L. (2017). *An analysis of movement from state-operated developmental centers: Transitions between January 1, 2013 – June 30, 2016*. Institute on Disability and Human Development.

Owen, R. & **Crabb, C.** (2017). *Quarterly report: Evaluation of DHS SODC transitions*. Institute on Disability and Human Development.

Heller, T., Owen, R., Mitchell, D. Eisenberg, Y., Wing, C., Bowers, A., **Crabb, C.**, Yamaki, K., Keys, C., Back, L., Gibbons, H., Schmidt, & M., Viola, J. (2015). *An independent evaluation of the Integrated Care Program: Final report: Findings through the third year (FY14)*. Institute on Disability and Human Development.

## **PRESENTATIONS**

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### **CONFERENCE PRESENTATIONS**

**Crabb, C.**, Abdelrahim, R., & Heller, T. (2022, November 1). *The Illinois Training Initiative to Support People with Intellectual and Developmental Disabilities with Co-Occurring Mental or Behavioral Health Disabilities (Dual Diagnosis)* [Conference session]. The Arc of Illinois' IDD & Mental Health Conference, Virtual.

Heller, T., Owen, R., & **Crabb, C.** (2019, November 17-20). Leading change through data: Healthcare access of National Core Indicators of people with intellectual and developmental disabilities and dual diagnoses. In R. B. Hughes (Chair), *Healthcare access, needs, and measurements* [Panel]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC.

**Crabb, C.**, Heller, T., & Owen, R. (2019, November 17-20). *Factors impacting access to home and community-based services and supports for people with intellectual and developmental disabilities* [Poster presentation]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC.

**Crabb, C.**, Owen, A., Carmody, K., Rizzolo, M., & Mercer-Schleider, K. (2018, November 11-14). HCBS Advocates Creating Transformation – Training advocates on the HCBS Settings Rule. In A. Barkoff (Chair), *HCBS Settings Rule updates and how UCEDDs can play a role in implementation in their states* [Panel presentation]. Annual Meeting of the Association of University Centers on Disabilities (AUCD), Washington, DC.

**Crabb, C.**, Owen, R., & Heller, T. (2017, November 5-8). *Female Medicaid enrollees with disabilities and discussions with health care providers about birth control and sexually transmitted infections* [Poster presentation]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC.

Heller, T., Owen, R., Bowers, A., Gibbons, H., Yamaki, K., & **Crabb, C.** (2017, July 23-27). Aging with a physical disability in Medicaid managed care. In J. Caldwell (Chair), *Innovation in health care delivery for adults aging with disabilities* [Symposium]. The IAGG World Congress of Gerontology & Geriatrics, San Francisco, CA.

Heller, T., **Crabb, C.**, & Owen, R. (2017, June 26-29). Impact of family support on caregiving burden and satisfaction. In A. Hewitt (Moderator), *Families & education* [Poster symposium]. American Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Hartford, CT.

Heller, T., Owen, R., & **Crabb, C.** (2016, November 16-20). *The impact of family input and involvement on health and long-term services and supports appraisals and unmet needs for older adults and adults with disabilities enrolled in Medicaid managed care* [Conference session]. Gerontological Society of America Annual Scientific Meeting, New Orleans, LA.

Bowers, A., **Crabb, C.**, Owen, R., & Heller, T. (2016, October 29-November 2). *Experiences of Medicaid enrollees with disabilities in the transition to managed care: Qualitative analysis of consumer survey responses* [Conference session]. American Public Health Association (APHA) Annual Meeting and Expo, Denver, CO.

**Crabb, C.**, Bowers, A., Owen, R., & Heller, T. (2016, October 29-November 2). *Appraisal of personal support workers by Medicaid managed care enrollees aging with disabilities*. In V. Yontz (Moderator), *Social support and programming for specific aging populations* [Roundtable presentation]. American Public Health Association (APHA) Annual Meeting and Expo, Denver, CO.

Owen, R., Heller, T., **Crabb, C.**, & Bowers, A. (2016, October 6). *Healthcare experiences of people with IDD in Medicaid managed care* [Poster presentation]. The 16<sup>th</sup> Annual Coleman Institute Conference on Cognitive Disability and Technology, Broomfield, CO.

Williamson, H., Owen, R., Heller, T., Yamaki, K., & **Crabb, C.** (2016, June 6-9). Medicaid managed care: Implications for practice and policy. In C. Harrison (Moderator), *Unfolding system change efforts: What can we learn from change in process?* [Panel presentation]. American Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Atlanta, GA.

Owen, R., Heller, T., & **Crabb, C.** (2016, May 5-6). *Impact of family involvement on health and long-term services and supports of people with disabilities* [Conference session]. NARRTC Annual Meeting and Conference, Alexandria, VA.

Owen, R., **Crabb, C.**, Bowers, A. & Heller, T. (2015, October 31-November 1). *Longitudinal analysis of change in unmet medical needs: The role of Medicaid managed care* [Conference session]. American Public Health Association (APHA) Annual Meeting and Expo, Chicago, IL.

Heller, T., Owen, R., & **Crabb, C.** (2015, July 27-29). *The impact of family involvement in healthcare decisions for people with IDD enrolled in Medicaid managed care* [Conference session]. Global Summit on Innovations in Health and IDD of the American Academy of Developmental Medicine and Dentistry, Los Angeles, CA.

Heller, T., Owen, R. & **Crabb, C.** (2015, June 1-4). *How are families involved in care of people with IDD enrolled in Medicaid managed care?* [Poster presentation]. Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Louisville, KY.

Owen, R., **Crabb, C.** & Heller, T. (2015, June 1-4). *Health status and caregiving appraisal of family members of people with IDD in Medicaid managed care* [Poster presentation]. American Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Louisville, KY.

## GUEST LECTURES

**Crabb, C.** (2023, November 15). *Results and their implications*. Invited speaker for DHD301: Disability, Research, and Interdisciplinary Methods at the University of Illinois Chicago, Department of Disability and Human Development.

**Crabb, C.** (2023, February 2). *Dual diagnosis in Illinois*. Invited speaker for DHD506: LEND II at the University of Illinois Chicago, Department of Disability and Human Development.

**Crabb, C.** (2023, January 26). *My research journey*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.

**Crabb, C.** (2022, September 29). *The Institute on Disability and Human Development (IDHD)*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.

**Crabb, C.** (2022, February 8). *Person-centered planning*. Invited speaker for DHD103: Radical Inclusion I at the University of Illinois Chicago, Department of Disability and Human Development.

**Crabb, C.** (2021, November 4). *Person-centered planning*. Invited speaker for DHD505: LEND I at the University of Illinois Chicago, Department of Disability and Human Development.

**Crabb, C.** (2021, September 22). *The Institute on Disability and Human Development (IDHD)*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.



**Crabb, C.** (2019, February 13). *Home and community-based services for people with intellectual and developmental disabilities*. Invited speaker for CHSC527: Long-Term Care Policy at the University of Illinois Chicago, Department of Community Health Sciences.

**Crabb, C.** (2019, February 7). *Medicaid managed care for people with disabilities in Illinois*. Invited Speaker for DHD202: Disability, Health, and Society at the University of Illinois Chicago, Department of Disability and Human Development.

#### **OTHER**

Arnold, C. & **Crabb, C.** (2018). *Finding, choosing, and keeping DSPs* [Webinar].

#### **LEADERSHIP**

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**Treasurer** 2016 – 2017  
Disability and Human Development Student Association Board, University of Illinois Chicago, Chicago, IL

#### **HONORS**

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**Student Award** - American Public Health Association Disability Section, 2016

**Student Incentive Award** - American Public Health Association Disability Section, 2015

#### **VOLUNTEER WORK**

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**E-Buddy** October 2013 – October 2019  
Best Buddies  
*Electronic pen pal with a woman with an intellectual disability*

**Best Buddies** October 2014 – June 2019  
Best Buddies Citizens, Chicago, IL

**Adult Basic Education Tutor** March 2016 – November 2016  
Anixter Center, Chicago, IL

**Employment Mentor** January 2015 – August 2015  
No Boundaries, Evanston, IL